



## Patent

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Applicant of: LOWERY

Application Serial No.: 10/061,129

Filing Date: November 13, 2001

For: METHOD AND APPARATUS FOR  
FACILITATING  
COMMUNICATION REGARDING  
A CUSTOMER

**CERTIFICATE OF MAILING UNDER 37 CFR 1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 6, 2006.

Dated: November 6, 2006 By: Edw  
Edith Martin

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing are:

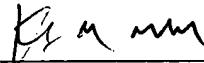
1.  Response to Restriction Requirement, mailed October 4, 2006.
2.  While no fees are believed due in conjunction with this response, the Commissioner is hereby authorized to charge and credit Deposit Account No. 50-1852 as described below. A duplicate copy of this sheet is enclosed.
  - i.  Credit any overpayment.
  - ii.  Charge any additional fees required under 37 CFR 1.16 and 1.17.

3.  Additional Enclosures: Acknowledgement Postcard.

Respectfully submitted,

November 6, 2006

Date

  
\_\_\_\_\_  
Kurt M. Maschoff  
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50 Locust Avenue  
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(203) 972-0081



Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: LOWERY

Application Serial No.: 10/061,129

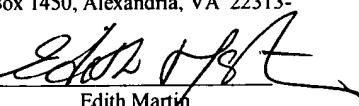
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For: METHOD AND APPARATUS FOR  
FACILITATING  
COMMUNICATION REGARDING  
A CUSTOMER

- ) Group Art Unit: 3622
- )
- ) Examiner: Retta, Yehdega
- )
- ) **RESPONSE to Election/Restriction**
- ) **Requirement mailed October 4, 2006**
- )
- ) INTEL Docket No.: G04.014
- )
- ) **PTO Customer Number 28062**
- ) Buckley, Maschoff & Talwalkar LLC
- ) 50 Locust Avenue
- ) New Canaan, CT 06840

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Dated: November 6, 2006 By: 

Edith Martin

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Election/Restriction Requirement mailed October 4, 2006, Applicant elects Group I (claims 1-31). If any issues remain, or if the Examiner has any further suggestions for expediting allowance of the present application, the Examiner is kindly invited to contact the undersigned via telephone at (203) 972-0081.

Respectfully submitted,



Kurt M. Maschoff  
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November 6, 2006

Date